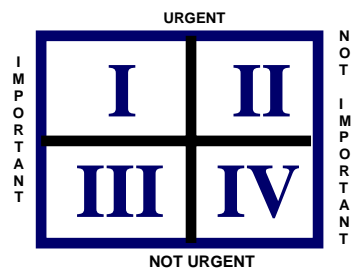


TASK	RELATIONSHIP
PRES	Speak for Yourself
Ask Questions	Listen Actively
Summarize	Gatekeeping
Polling	Compliment & Agree
80/20 Principle	Humor
Build Consensus	Process Check



**What are we asking for?
 Why is it important?
 Is it realistic?**

**JANUARY 14, 2009 MINUTES
 BOARD OF COMMISSIONERS – MANAGEMENT TEAM
 WORK/STUDY SESSION
 8:30 AM**

ATTENDANCE: Charlotte Garrido Chair; Commissioner Josh Brown, Commissioner Steve Bauer, Bert Furuta, Director, Personnel and Human Services; Nancy Buonanno Grennan, County Administrator; Opal Robertson, Clerk of the Board, Larry Keeton, Director, Community Development; Jeff Rowe Hornbaker, Community Development, , Shawn Gabriel, Director, Administrative Services, Chip Faver, Parks & Recreation; Dave Tucker, Assistant Director, Public Works, Bud Harris, Director, Information Services; Jon Brand, Public Works, Eric Baker, Commissioners Office; Chris Henry and Steve Gardner, Kitsap Sun; Craig Adams, Information Services; Charlie Bermant, P.O Independent; Carolyn Siems; Commissioners Office; Marilyn Osborn, Administrative Services; Jim Avery, County Assessor; Laura Melrose, Port of Bremerton; and Jacquelyn Aufdeheide, Prosecutor’s Office.

1. APPROVE MINUTES OF 01/07/2009 WORK/STUDY

Approved with revisions

2. INFORMATION SHARING

Bud Harris, Information Services

- Discussed the process for the 2010 census

Jon Brand/Dave Tucker, Public Works

- Discussed the update on the Driftwood Keys issue
- Discussion on the Countywide asphalt contract
- Discussion about the County produces its own winter sand and possibly using left over rock for the construction program

Chip Faver, Parks & Recreation

- Met with Park Advisory Board - would like to get to know BOCC better
- Parks Sustainability Advisory Committee would like to brief the Board, Re: Feasibility Study
- Discussion about impacts of dropped PRCA sponsorships for the Kitsap County Rodeo

Larry Keeton, Community Development

- Meeting with city planners directors to discuss shoreline master plans update
- Meeting with KRCC and KEDA Re: permitting bill of rights and educational outreach on process and code changes. Will send information to board regarding the permitting bill of rights
- Discussion about a Builders conference in late February or early March
- Discussed scheduling quarterly DCD Managers meetings with the Board
- Discussion about the number of reports going before the Hearing Examiner on the “day of”
- Dept was recognized for customer service during the HBA meeting

Shawn Gabriel, Administrative Services

- Advertised for Budget Manager’s position on WSAC and WA Assoc of Cities websites and WFOA
- Discussed Dept of Revenue educational meeting in Chambers on January 14, 2009
- KC will possibly serve as host site for Tax Tools Software workshop in February
- Scheduled Monday afternoons to brief Board, Re: stimulus packet update
- Scheduled 3rd Wednesday of the month for a budget/financial update to the Board
- Will get Stimulus packet “top 10” projects to Board

Bert Furuta, Personnel & Human Services

- Update discussion about reductions in substance abuse and drug treatment programs
- Discussed capacity to use some of the reserve funds to mitigate some of the immediate impacts
- Discussion about reviewing the budget for the impacts of the Governor’s proposals on KC

Nancy Grennan, County Administrator

- Discussed three remaining issues relating to the G A & O budget (Animal Control, Puget Sound Clean Air Agency and Olympic College)
- Discussion about the employee of the month nominee
- Discussion about different ways to recognize employees (pictures, website, etc)

Josh brown

- Discussed feedback from Cycle Club of Silverdale Re: road maintenance

3. CRM/KITSAP ONE BRIEFING (Bud Harris/Doug Bear)

- Discussion about phone calls taken from the Commissioners Office, Admin Services, Community Development and Public Works and routed through one call center
- Received 1266 cases during December – 94% were resolved within one working day
- Discussion about glitches during the storm (on 12/23/08) – mechanical error corrected
- Received approximately 600 – 900 calls per day during the storm (300-400 calls on a normal day)
- Meeting with Emergency Responder Groups in February to determine how to be more effective during storms – will bring feedback to the Board
- Discussion about the importance of a consolidated call system during the storm
- Discussion about future goals for CRM/Kitsap One
- Discussion about a 311 concept and expansion of 24/7 system
- Staff asked to speak on a state and national level regarding the CRM system
- Discussion about receiving reports from the system re: constituents issues
- Discussion about the training or re-fresher training for “queue custodians”
- Discussion about receiving “spam email” and “spam filtering”
- Discussion about tracking historical complaints
- Discussion about implementing a “civic” outreach for Kitsap County

- Discussion about possibly having a kiosk or space at the mall
- Discussed need for a feedback loop with citizens
- Staff will provide written feedback to the Board by the end of January

**4. PORT OF BREMERTON INFRASTRUCTURE
SUPPORT LETTER (Eric Baker)**

- Discussed letter of support to the Port of Bremerton, Re: Infrastructure funding
- Discussion about this letter having nothing to do with the county's financial commitment regarding SEED nor the request from last year associated with an additional feasibility review
- Commissioner Garrido asked that the word "infrastructure" be changed to "road"

FIVE MINUTE BREAK

5. FERRY PLANS ANALYSIS AND DISCUSSION (Board)

- Met with Kitsap Sun Editorial Board Re: WA State Ferries Long Range Plan
- Discussion about Option B not being acceptable/Option A is just maintaining as is
- Board hopes to submit remarks to the Long Range Plan by January 21, 2009
- Discussion about capital deficiency in the ferry plan
- Discussion about passenger only ferries
- Discussion about no new ferry boat listed in the stimulus packet
- Discussion about Kitsap County not consulted about the WA State Ferries Plan

RECAP

- Discussion about the Lodging Tax Advisory Meeting scheduled on January 15, 2009
- Discussion about using KRCC dues formula for allocation which puts Kitsap County at 60%
- Discussed possibly reserving \$45,000 for an economic impact analysis feasibility study
- Discussion about getting input from the Ferry Advisory Committees
- Commissioner Brown will draft letter to WA State Ferries re: Kitsap County ferry concerns
- Commissioner Garrido will attend "Citizens Write Plan C" committee meeting
- Discussion about public participation and sustainability issues, author of "Kitchen Table Sustainability" will do workshop in February
- Commissioner Garrido will go to Spokane on next Thursday, Re: review incubator center
- Discussion about the Clean Air Agency dues

**COMMISSIONERS RECESSED INTO CLOSED SESSION TO DISCUSS COLLECTIVE
BARGAINING MATTERS**